

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS							
										A	B	C	D	E			
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement								Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii))	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice Date (per Settlement V.C.2 a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(v))	
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG								*Noid signature to follow
A General Protocol																	
Correspondence, Invoices, Notices and other Communication																	
B Human Resources																	
HR-1	Payroll Services	7/12	Mark Smith		Laure Hare		Mark Smith		Karyle Hills								
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro							10/18/12	11/18/2012*
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							10/18/12	11/18/12
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga							10/18/12	11/18/12
HR-5	Staffing Support		Mark Smith		Maryanne Baer		Mark Smith		Brian Varga							10/18/12	11/18/12
C Financial Services																	
Fn-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches								
Fn-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fn-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fn-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fn-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fn-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fn-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches								
Fn-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches								
Fn-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
D Operations																	
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara							10/26/12	11/25/12
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-12	Customer Meter Support		Rich MacDonald		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavakas		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara							10/26/12	11/25/12
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara								
D.3 Gas Control & Procurement																	
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amenga		Chico DaFonte		Tom Amenga								
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango								
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango								
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango								
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango								
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango								
Energy Solutions Delivery & Efficiency																	
ESDAE-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White								
ESDAE-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan								
Project Management																	
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way							11/08/12	
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Persabene		Rich MacDonald		David Way								
D.6 Health, Safety & Environment (HS&E)																	
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							10/02/12	11/01/12
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							10/02/12	11/01/12
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik							10/02/12	11/01/12
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/02/12	11/01/12
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/02/12	11/01/12

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								Monthly statements (Most Recent) per Settlement V.C. 2 a. (i)	TSA Scope Changes (per Settlement V.C. 2 a. (ii))	Meeting minutes (per Settlement V.C. 2 a. (iv))	Transition Service Notice Date (per Settlement V.C. 2 a. (ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C. 2 a. (ii))					
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG										
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/02/12	11/01/12		
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/02/12	11/01/12		
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/02/12	11/01/12		
	Gaetan Mercier / Michael Knott	8/12	Anthony Irich		Michael Knott	8/12	Anthony Irich										
	Gaetan Mercier / Michael Knott	8/12	Anthony Irich		Michael Knott	8/12	Anthony Irich										
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec										
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman										
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec										
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman										
	Steve McCrodon		Bill Hibrunner		Steve McCrodon		Bill Hibrunner										
	Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone										
	Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gbb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone										
	Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone										
	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster										
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone										
8/12	David Carleton/Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone										
	ChristiAne Mason		Michael Laffamme		ChristiAne Mason		Michael Laffamme										
	Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laffamme										
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith										
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith										
	David Carleton		Donald Stahl		David Carleton		Madalyn Hanley										
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley										
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley										
	David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley										
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley										
	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley										
	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley										
	David Carleton		Bill Mays		David Carleton		Madalyn Hanley										
	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley										

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Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG								
A General Protocol																	
Correspondence, Invoices, Notices and other Communication																	
B Human Resources																	
HR-1	Payroll Services	7/12	Mark Smith		Laure Hale		Mark Smith		Karlie Hills							10/18/12	11/18/12
HR-2	Employee Benefits		Mark Smith		Lon Santoro		Mark Smith		Lon Santoro							10/18/12	11/18/12
HR-3	Pension Administration		Mark Smith		Lon Santoro		Mark Smith		Karlie Hills							10/18/12	11/18/12
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Versa							10/18/12	11/18/12
HR-5	Staffing Support		Mark Smith		Maryanne Baer		Mark Smith		Brian Versa							10/18/12	11/18/12
C Financial Services																	
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fin-7	Tax Consulting Services		Susan Wan		Arthur Koberberg		Linda Doering		Ron Boches								
Fin-8	Property Tax Services		Linda Doering		Paula Lovvitt		Linda Doering		Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
D Operations																	
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Bradley		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-11	Electric Lab Testing/Calibration of tools, equipment and PPE		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszeli							11/14/12	
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszeli							11/14/12	
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-15	Codes and Standards		Tim Oppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszeli							10/26/12	11/26/12
Elec Ops-16	Mutual Assistance		Tim Oppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszeli								
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Oppmeyer	8/12	Dan Bunszeli		Kurt Demmer	8/12	Dan Bunszeli								
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszeli								
Energy Solutions Delivery & Efficiency																	
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Morgan		Bill Sherry		Sean Morgan								

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Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG							
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
	David Carleton / Nicole Harris	7/12	Nancy Cianfone Thomas Amierge / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone							
	Daniel Mahoney			8/12	Bill Sherry		Nancy Cianfone							
	Christine Mason Maura Reynolds		Michael Laflamme Jeanne Lloyd		Christine Mason Christine Mason		Michael Laflamme Michael Laflamme							
7/12 7/12	Sarah Knowlton Sarah Knowlton		Sharayah Goldsmith Sharayah Goldsmith	7/12 7/12	Sarah Knowlton Sarah Knowlton		Sharayah Goldsmith Sharayah Goldsmith							
	David Carleton		Donald Stahlin Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
	David Carleton		Duane Bloomfield / Harold Pisker		David Carleton		Madalyn Hanley							
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
	David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 11/16/2012
Invoice #: 800000628
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

October 2012
August 2012

Attachment A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	6,153.30	6,153.30	6,153.30
Employee Benefits	-	-	-	34,163.75	4,285.46	38,449.21	38,449.21
Pension Administration	-	-	-	11,309.70	26,518.94	37,828.64	37,828.64
Labor Relations	-	-	-	4,928.61	-	4,928.61	4,928.61
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	50,402.06	36,957.70	87,359.76	87,359.76
Financial Reporting	-	-	-	345.94	328.79	674.73	674.73
Accounting Consulting	-	-	-	6,484.42	6,616.95	13,101.37	13,101.37
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	539.62	1,775.56	2,315.18	2,315.18
Property Tax Services	-	-	-	974.04	-	974.04	974.04
Claims Handling /Investigation	-	-	-	29.67	-	29.67	29.67
Finance	-	-	-	8,373.69	8,721.30	17,094.99	17,094.99
Planned Major Mtnc	-	-	-	1,778.92	-	1,778.92	1,778.92
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	11.97	-	11.97	11.97
Electric Eng & Design	-	-	-	5,520.19	-	5,520.19	5,520.19
Resource & Workload Planning	-	-	-	7,173.69	-	7,173.69	7,173.69
Electric Fdr, Sub T and Sub Asset Planning	-	-	-	7,078.77	-	7,078.77	7,078.77
Sub Mtnc Programs /Engineering	-	-	-	63,047.25	-	63,047.25	63,047.25
Vegetation Management	-	-	-	289.46	-	289.46	289.46
Customer Meter Support	-	-	-	16,079.45	-	16,079.45	16,079.45
Electric Meter Shop	-	-	-	760.38	-	760.38	760.38
Electric Lab	-	-	-	31.30	-	31.30	31.30
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	2,719.05	2,672.75	5,391.80	5,391.80
Relay & Protection	-	-	-	138.33	-	138.33	138.33
Codes & Standards	-	-	-	-	2,078.11	2,078.11	2,078.11
Mutual Assistance	-	-	-	(46,580.29)	-	(46,580.29)	(46,580.29)
Business Continuity & Emergency Logistics	-	-	-	303.96	-	303.96	303.96
Ops Miscellaneous	-	-	-	130,756.80	-	130,756.80	130,756.80
Network Strategy & Planned Major Mtnc	-	-	-	-	5,979.85	5,979.85	5,979.85
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	322.25	322.25	322.25
Mandated Programs, inc Leak Surveys	-	-	-	-	232.84	232.84	232.84
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	5,045.75	5,045.75	5,045.75
QA/Analysis & Process Improvement	-	-	-	-	12,032.13	12,032.13	12,032.13
Gas Support/Workload Planning	-	-	-	-	2,356.87	2,356.87	2,356.87
Meter Ops/Meter Shop	-	-	-	-	20,364.50	20,364.50	20,364.50
Reliability Planning	-	-	-	-	3,419.61	3,419.61	3,419.61
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	11,948.27	11,948.27	11,948.27
Ops Misc	(11,681.64)	-	(11,681.64)	-	27,323.76	27,323.76	15,642.12
Operations	(11,681.64)	-	(11,681.64)	189,109.23	93,776.69	282,885.92	271,204.28
Energy Efficiency	-	-	-	16,000.12	(45,844.40)	(29,844.28)	(29,844.28)
C&I Sales/Support	-	-	-	639.51	20,507.49	21,147.00	21,147.00
Energy Solutions Delivery & Efficiency	-	-	-	16,639.63	(25,336.91)	(8,697.28)	(8,697.28)
Network / Gas Control	-	-	-	478.28	28,521.93	29,000.21	29,000.21
Load Forecasting	-	-	-	-	6,292.84	6,292.84	6,292.84
Energy Procurement / Transactions	-	-	-	(1,889.71)	15,417.17	13,527.46	13,527.46
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	(1,411.43)	50,231.94	48,820.51	48,820.51
Project Mgmt Svcs	-	-	-	1,341.03	1,929.40	3,270.43	3,270.43
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	1,341.03	1,929.40	3,270.43	3,270.43
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	172.40	436.72	609.12	609.12
Technical Training	(8,996.54)	(19.99)	(9,016.53)	-	-	-	(9,016.53)
Environmental Compliance	-	-	-	-	4.49	4.49	4.49
Environmental Field Support	-	-	-	585.27	-	585.27	585.27
SIR	-	-	-	-	1,960.34	1,960.34	1,960.34
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	(8,996.54)	(19.99)	(9,016.53)	757.67	2,401.55	3,159.22	(5,857.31)
Site Services	-	-	-	5.53	10,863.37	10,868.90	10,868.90
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	5.53	10,863.37	10,868.90	10,868.90
Supply Chain Mgmt	-	-	-	15.02	56.85	71.87	71.87
Mat Mgmt System Support	-	-	-	-	349.99	349.99	349.99
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	35,040.64	35,040.64	35,040.64
Fleet Services	-	-	-	-	1.37	1.37	1.37
Supply Chain & Inventory	-	-	-	15.02	35,448.85	35,463.87	35,463.87
Call Center Ops	-	-	-	16,143.94	45,221.86	61,365.80	61,365.80
Meter Rdg, Billing & Payment Processing	-	-	-	58,039.91	104,580.46	162,620.37	162,620.37
Collections Support	-	-	-	2,544.36	1,262.70	3,807.06	3,807.06
New Business Admin	-	-	-	15,461.06	2,295.62	17,756.68	17,756.68
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	2,103.02	-	2,103.02	2,103.02
Customer Service	-	-	-	94,292.29	153,360.64	247,652.93	247,652.93
General	(0.00)	-	(0.00)	14,680.97	5,100.75	19,781.72	19,781.72
Regulatory Reporting	-	-	-	1,066.47	21,954.91	23,021.38	23,021.38

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 11/16/2012
Invoice #: 800000628
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

October 2012
August 2012

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Regulatory Support	(0.00)	-	(0.00)	15,747.44	27,055.66	42,803.10	42,803.10
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	1,794.60	216.32	2,010.92	3,983.92	24,187.08	28,171.00	30,181.92
Collaboration Services	-	-	-	-	-	-	-
Data Centers	(1,869.30)	4,017.65	2,148.35	-	-	-	2,148.35
Client services	(1,711.60)	5,151.60	3,440.00	-	-	-	3,440.00
Contracts & Licenses	-	36,237.71	36,237.71	4,044.02	12,002.18	16,046.20	52,283.91
Infrastructure Services	(6,733.75)	(72,510.80)	(79,244.55)	41,318.40	138,589.55	179,907.95	100,663.40
Networking Support	1,629.65	16,164.38	17,794.03	-	-	-	17,794.03
EMS/SCADA	413.54	10,071.16	10,484.70	-	-	-	10,484.70
Security Services	(2.70)	-	(2.70)	286.35	2,685.54	2,971.89	2,969.19
IT	(6,479.56)	(651.98)	(7,131.54)	49,632.69	177,464.35	227,097.04	219,965.50
TOTAL	(27,157.74)	(671.97)	(27,829.71)	424,904.85	572,874.54	997,779.39	969,949.68

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

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Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

B - HR TSA Status Update - November 2012

Attending: Richard Burlingame
Mark Smith

Regrets: Lori Santoro (Communicated via email)

Date: November 13, 2012

1.0 Review Checklist – No changes to Leads or Service Reps, but updated for TSA's requested to be terminated noted below.

2.0 Transition Update

- Mark Smith will has submitted a Request to Terminate form for HR-1, HR-2, HR-4 and HR-5 for both GSE and EnergyNorth on 10/18/12 to be effective 11/18/12. Signoff is expected today (5 day prior to termination) by both Lori Santoro (of National Grid) and Mark Smith of Liberty.

3.0 Issues

- Proposal to change Pension and OPEB asset transfer date. Working on letter agreement regarding such. Working on updating language included in employee/retiree communications regarding pension benefit requests during the period to the date of asset transfer. Transfer of assets and plan setup is expected prior to March 31, 2013.

C - Finance TSA Status Update - November 2012

Attending: Linda Doering
Ron Boches
Richard Burlingame

Regrets:

Date: November 13, 2012

1.0 Review Checklist – No Changes to TSA Leads or Reps

2.0 Transition Update

- Fin-3 is considered a bridge service and will be looked at as a possible candidate for Elimination. – Still reviewing as of November 13th.
- Fin-5 can also be reviewed to see if it can be eliminated in the near future - Still reviewing as of November 13th.
- Fin -9 can be reviewed for termination after the transition of claims to Liberty's 3rd party is completed - Still reviewing as of November 13th.
- SAP for National Grid did Go Live November 5, 2012
- November close for National Grid will be done on SAP

3.0 Issues

- Liberty Regulatory has requested information from Grid for depreciation study being prepared by Liberty and other financial information from Grid. This may result in a requirement for additional resources from National Grid. It was noted that the cost of resources related to rate filing preparation and assistance will be charged to the Regulatory TSA.

D.3 - Procurement TSA Status Update - November 2012

Attending: Chico DaFonte
Elizabeth Arangio
Margaret Janzen
Richard Burlingame

Regrets:

Date: November 16, 2012

- 1.0 Review Checklist – No change in Service Reps or TSA Leads for current month.
- 2.0 Transition Update
 - Margaret Janzen will remain as the TSA Rep and TSA Lead for Electric Procurement TSA 3 and 4. Leads for TSA 2 and 5 were previously changed to Joe Gredder and Marie Jordan respectively.
- 3.0 Issues
 - Customer Choice Billing - credits and arrears need to be verified on the invoices sent to the suppliers. Draft of reconciled balances prepared and being reviewed.

D.6 – HS&S TSA Status Update - November 2012

Attending: Michael Knott
Richard Burlingame
Timothy Woycik (via email)

Regrets: Anthony Itrich

Date: November 14, 2012 (and via email).

1.0 Review Checklist – No changes to leads or reps. Termination requests to be noted on TSA status report.

2.0 Transition Update

- Liberty has requested the all TSAs for Environmental Health and Safety to be terminated to be effective November 1st, except Energy North TSA 5 – SIR . All security TSAs remain outstanding. All Liberty and National Grid signatures have been received.

3.0 Issues

- no issues to report . Liberty notes that they continue to receive good prompt service

E - Customer Service TSA Status Update - November 2012

Attending: (Team meets weekly – TSA updates communicated via email)
Nancy Cianflone (email)
William Sherry (Phone)
Rick Burlingame (Phone)

Regrets: None

Date: November 18, 2012

- 1.0 Review Checklist – No changes to TSA reps or leads and no requested service terminations.
- 2.0 Transition Update
 - There are no new updates - team meets weekly
- 3.0 Issues
 - no issues reported

F - Regulatory TSA Status Update - November 2012

Attending: (Discussed TSA status via phone and email between)
ChristiAne Mason
Mike Laflamme
Richard Burlingame

Regrets:

Dates: November 19 - 27, 2012

- 1.0 Review Checklist - no Changes to TSA Reps and Leads
- 2.0 Transition Update
 - No requests to terminate services
- 3.0 Issues
 - Discussions around data needs for Granite rate filings. National Grid is arranging support for potential financial data analysis requested by Liberty.

H – IT TSA Status Update - November 2012

Attending: Richard Burlingame
Madalyn Hanley
David Carleton

Regrets:

Date: November 13, 2012

- 1.0 Review TSA Checklist – Reported no changes in month
- 2.0 Transition Update
 - Working on updating transition plans. Expect to have updates early to mid December.
- 3.0 Issues
 - no transition support issues to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report